

THE COMMONWEALTH OF MASSACHUSETTS OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

DEPARTMENT OF TELECOMMUNICATIONS & ENERGY

ONE SOUTH STATION

BOSTON, MA 02110 (617) 305-3500

PAUL G. AFONSO
CHAIRMAN

JAMES CONNELLY
COMMISSIONER

W. ROBERT KEATING

JUDITH F. JUDSON
COMMISSIONER

BRIAN PAUL GOLDEN
COMMISSIONER

MITT ROMNEY
GOVERNOR

KERRY HEALEY
LIEUTENANT GOVERNOR

BETH LINDSTROM

DIRECTOR

OFFICE OF CONSUMER AFFAIRS
AND BUSINESS REGULATION

December 14, 2005

By e-mail, facsimile and first-class mail

LaToya Simpson, Customer Advocate BullsEye Telecom, Inc. 25900 Greenfield Road, Suite 330 Oak Park, MI 48237

Re: Notice of Formal Hearing for Slamming Complaint

Docket No.: D.T.E. 05-SL-13

Telephone Number(s) at Issue: 508-478-0110 and 508-478-9119

Dear Ms. Simpson:

RJS Distributors has notified the Department of Telecommunications and Energy ("Department") that its telecommunications service provider was changed without authorization and has requested a formal hearing. Under M.G.L c. 93, § 110 (i), (j), the Department is required to hold a hearing to determine whether the consumer's original telecommunications provider was switched without proper authorization. If any party fails to appear, the Department may issue a decision against the party failing to appear and/or dismiss the case.

The hearing is scheduled for **Wednesday**, **January 4**, **2006** at **1:00** p.m. and is to be held in the Department's offices at One South Station, Boston, Massachusetts. In accordance with the Department's directives in <u>Western Massachusetts Electric Company</u>, D.T.E. 01-36/02-02 (2003) and <u>Commonwealth Learning Center</u>, D.T.E. 03-04-31 (2004), BullsEye Telecom, Inc. is required to be represented by counsel at this hearing. The Department will consider all information and evidence provided by you and the consumer to reach a decision.

FAX: (617) 345-9101 TTY: (800) 323-3298 www.mass.gov/dte

D.T.E. 05-SL-13

If you have any questions regarding this case, please contact Andrea Saia at 617.305.3612.

Sincerely,

/s/ Mary L. Cottrell

Mary L. Cottrell
Department Secretary

cc: RJS Distributors, c/o Claudia Grenga